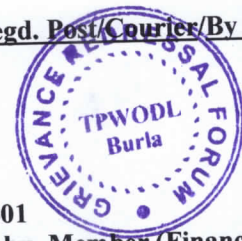


Grievance Redressal Forum
TPWODL, BURLAQuarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Bargarh, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Date: 30/01/2024

Ref: GRF/Burla/Div/JED/ (Final Order)/ 1401 (1)

Present:Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri A.P.Sahu Member(Finance)

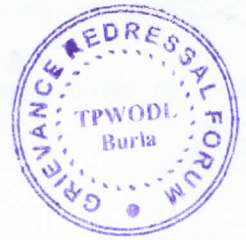
1	Case No.	BRL/26/2024			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Sri Milan Kumar Behera At/Po-Laikera Dist-Jharsuguda	4135-2803-0199	9437485576	
3	Respondent/s	S.D.O (E)-II,Jharsuguda		Division J.E.D, TPWODL, Jharsuguda	
4	Date of Application	17.11.2023			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	17.11.2023			
9	Date of Order	30/01/2024			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: SDO-II Office, Jharsuguda, TPWODL

Appeared

For the Complainant- Sri Milan Kumar Behera

For the Respondent - SDO-II(Electrical), Jharsuguda, TPWODL.



GRF Case No- BRL/26/2024

Sri Milan Kumar Behera
At/Po-Laikera
Dist-Jharsuguda
Consumer No.- 4135-2803-0199

COMPLAINANT

VRS

(1) - SDO-II(Electrical), Jharsuguda, TPWODL.

OPPOSITE PARTY

GIST OF THE CASE

Sri Milan Kumar Behera appeared before this forum on dated 17th of November 2023 at its camp held in the office of SDO-II Jharsuguda and submitted a written complaint wherein he has stated that "After written application to SDO, Jharsuga-II the meter was fitted in the month of Dec-2021 & electric bill was paid as per new meter consumption. After that an arrear bill was generated in the month of Feb-2023." So, he has requested to consider his matter & revise the bill as he was a regular electric bill paying consumer.

SUBMISSION OF OPPOSITE PARTY

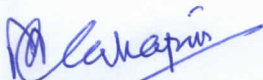
The Opposite Party has not submitted any relevant documents in this case.


OBSERVATION


The case is pursued with all documents available in records submitted by the complainant and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-Dom consumer having CD 3kw with date of initial power supply 14.03.2002 as seen from FG/Samadhan App. The complainant has raised objection on billing dispute with prayer to revise the bill & also expressed the displeasure. PL/Avg bills were served to the complainant from 14.03.2002 to Dec-2003 & Feb-2019 to Oct-2021. The opposite party has done the bill revision for 02years (Nov-2019 to Oct-2021) with reference to Regulation 155 where it is seen that an amount of Rs.41272.75 has already been added (debited) in billing seems to be correct & the ~~opposite~~ ^{complainant} party is liable to pay the same to the opposite party. During course of hearing the complainant has convinced but prayed for allow of instalments to clear the dues.

Hence, the instant case petition is hereby dismissed as the opposite party has revised the bill with reference to Regulation 155 & no merit in the case but directed to the opposite party to allow suitable instalments on application for the same so that the complainant will able to clear the dues.

Accordingly, the case is disposed of.


B. Mahapatra
(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.P. Sahu)
Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017


A.K. Satapathy
(President)
President
Grievance Redressal Forum
TPWODL, Burla - 768017

Copy to: -

1. Sri Milan Kumar Behera At/Po-Laikera, Dist-Jharsuguda
2. Sub-Divisional Officer (Elect.)-II, Jharsuguda, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orienc.org under the "head "Cases-> "GRF".)

