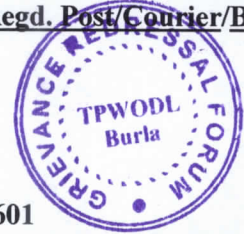


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Ref: GRF/Burla/Div/DED/ (Final Order)/ 1382 (4)

Date: 30/01/2024

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/7/2024			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Sri Trilochan Sahu C/O-Sri Prasanta Sahu At/Po-Rengalbeda Ps-Reamal Dist-Deogarh	4141-1206-0085	8018037375	
3	Respondent/s	S.D.O(Electrical)Deogarh, TPWODL,		Division D.E.D, TPWODL, Deogarh	
4	Date of Application	21.12.2023			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019			√
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	21.12.2023			
9	Date of Order	30/01/2024			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			



Appeared

For the Complainant- Sri Trilochan Sahu
Represented by Sri Prasanta Sahu

For the Respondent - SDO(Elect.), Deogarh, TPWODL

GRF Case No- BRL/7/2024

(1) Sri Trilochan Sahu
C/O- Sri Prasanta Sahu
At/Po-Rengalbeda
Ps-Reamal
Consumer No.- 4141-1206-0085

COMPLAINANT

VRS

(1) SDO(Elect.), Deogarh, TPWODL

OPPOSITE PARTY

GIST OF THE CASE

The Complainant has filed the petition in the name of Sri Trilochan Sahu bearing Consumer No **4141-1206-0085** represented by Sri Prashant Sahu under DED, TPWODL, Deogarh and stated about billing dispute.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

SUBMISSION OF OPPOSITE PARTY

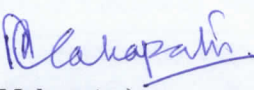
The Opposite Party has submitted PVR dtd. 11.01.2024, ledger copy and w/s in this case.

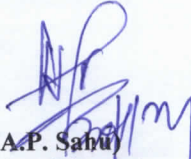
OBSERVATION


The case is pursued with all documents available in record and merit of the case. On examining the case in details, the Forum observed that the complainant is a domestic consumer having CD 1kw with initial date of p/s 01.01.1990 as seen from the FG data base. The authorities of licensee have taken steps to revise the bill for the period from Nov'2022 to Oct'2023 for delay meter updating and added an amount of Rs 16,483.81/- with kwh reading "3845" on 10.11.2023 recorded in meter sl. no."300064638" installed on 28.11.2022 with IMR as "zero". The billing has been verified and found correct. There is no scope for bill revision further.

Hence, the Forum is in the opinion that as there is no scope for bill revision so the instant case petition is hereby dismissed.

Accordingly, the case is disposed of.


(B. Mahapatra)
(Copy Member)
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.P. Sahu)
Member (Finance)
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.K. Satpathy)
President
Grievance Redressal Forum
TPWODL, Burla - 768017

- Copy to:** - (1) Sri Trilochan Sahu, C/O- Sri Prasanta Sahu, At/Po-Rengalbeda, Ps-Reamal, Dist-Deogarh
(2) Sub-Divisional Officer (Elect.) Deogarh, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer.
(3) Executive Engineer (Elect.), DED, TPWODL, Deogarh
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".