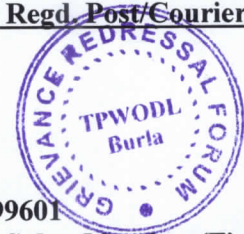


Grievance Redressal Forum
TPWODL, BURLAQuarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Bargarh, Pin- 768017Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Ref: GRF/Burla/Div/BNED/ (Final Order) 1470 W

Date: 23/02/2024

Present:Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri A.P.Sahu Member(Finance)

1	Case No.	BRL/93/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Sri Judhistir Meher At-Govindpur, Po-Kadamdini Ps-Rengali Dist-Jharsuguda		4170-0111-1175	8144677117
3	Respondent/s	E.E, BNED, Brajarajnagar, TPWODL & S.D.O (E),Belpahar, TPWODL		Division B.N.E.D, TPWODL, Brajarajnagar	
4	Date of Application	24.01.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	24.01.2024			
9	Date of Order	23/02/2024			
10	Order in favour of	Complainant	√	Respondent	Others
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: SDO Office, Belpahar, TPWODL



appeared

For the Complainant- Sri Judhistir Meher

For the Respondent - E.E, BNED, Brajarajnagar, TPWODL
&
S.D.O (E),Belpahar, TPWODL

GRF Case No- BRL/93/2024

Sri Judhistir Meher
At-Govindpur, Po-Kadamdini, Ps-Rengali
Dist-Jharsuguda
Con No-4170-0111-1175

COMPLAINANT

VRS
E.E, BNED, Brajarajnagar, TPWODL
&
S.D.O (E),Belpahar, TPWODL

OPPOSITE PARTY

GIST OF THE CASE

Sri Judhistir Meher appeared before this Forum on 24.01.2024 at the camp held on SDO Office Belpahar and submitted a written complaint wherein he has stated that "From Aug-2022 he has billable demand charge of 65KW where as he has CD of 7KW. So he has requested do the necessary correction & change the bill accordingly"

SUBMISSION OF OPPOSITE PARTY

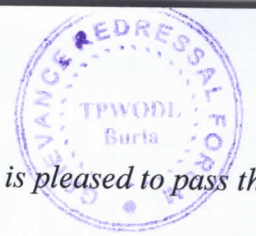
The Opposite Party has submitted application of the complainant addressed to E.E, BNED, Brajarajnagar of Dt.01.08.2023 wherein he has describe about his issues mentioned above. No other relevant documents submitted in this case by opposite party.

OBSERVATION

The case is persued with all documents available in records submitted by the complainant and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-GP consumer having CD 7KW with date of initial power supply 20.10.2018 as seen from FG/Samadhan App. The complainant has raised objection on billing dispute with prayer to revise the bill. The power supply has been effected to the above consumer from the 25KVA-11/.4KV transformer. The opposite party has lodged fixed charges on 65KW whereas the CD is 7KW for the period from Aug-2022 to March-2023. The opposite party has failed to justify the MD hike of 65KW & in spite of instruction till time has not submitted the detail report nor Dump analysis report of MRT. During interaction with SDO, Belpahar they draw the opinion that the power supply has been allowed from TPWODL transformer. It is not to good to see that the consumer is availing MD of 65KW from 25KVA transformer might be some error there. In absence of documentary evidence & justification from opposite party about MD hike, this Forum believes that nothing to say by opposite party in this regards & hence benefit of doubt will go to the consumer and accordingly this Forum draw the opinion on the same.

Hence it is the opinion of the Forum that the opposite party is liable to revise the bill for the periods from Aug-2022 to March-2023 by taking MD as 7KW instead of 65KW & withdraw the balance amount as already levied on the complainant but the opposite party may if feel to test the meter for MD recording for better conformation & as per the outcome to be revise the bill as per law or otherwise as per the direction earlier.

ORDER



After careful consideration of hearing and data submitted by both parties the Forum is pleased to pass the Order as follows.

1. The Opposite Party is directed to revise the bill for the periods from Aug-2022 to March-2023 by taking MD as 7KW instead of 65KW & withdraw the balance amount as already levied on the complainant but the opposite party may if feel to test the meter for MD recording for better conformation & as per the outcome to be revise the bill as per law or otherwise as per the direction earlier.
2. The Opposite party is directed not to consider the bill revision for the period already revised earlier/for the period of penalty/in both cases if any as applicable as not submitted any information for the same.
3. The Opposite party is directed not to consider the bill revision for the period already where the complainant has availed the OTS scheme and rebate thereon if any as applicable as not submitted any information for the same.
4. The Opposite Party is directed to serve the revised energy charges bill with revised due date within 30 days from the receipt of this Order, duly considering the applicable tariff during the period, taking in to account the adjustments, if any, and adjustment for the payments made by the complainant and ensure payment thereof.
5. The Opposite Party is directed to collect the revised bill amount and on non-payment, served the Disconnection Notice to the Complainant as per Indian Electricity Act,2003 under Section 56(i) and disconnect the power supply accordingly.
6. The Complainant is directed to pay the revised billed amount so arrived, if any, within due date after receipt of the revised energy charges bill to avoid disconnection.
7. **Opposite party is directed to submit the compliance report to this Forum within one month from the date of issue of this order as the case may be.**

Accordingly, the case is disposed of.

B. Mahapatra
(Co-Opted Member)
Co-opted Member

Grievance Redressal Forum
TPWODL, Burla - 768017

A.P. Sahu
Member (Finance)
Member

Grievance Redressal Forum
TPWODL, Burla - 768017

A.K. Satapathy
(President)
President

Grievance Redressal Forum
TPWODL, Burla - 768017

- Copy to:-
1. Sri Judhistir Meher, At-Govindpur, Po-Kadamdini, Ps-Rengali, Dist-Jharsuguda
 2. Sub-Divisional Officer (Elect.), Belpahar, TPWODL, Brajaraj Nagar with the direction to serve one copy of the order to the Complainant/Consumer
 3. Executive Engineer (Elect.), BNED, TPWODL, Brajaraj Nagar
 4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

“If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums.”

This Order can be accessed on OERC website, www.orerc.org under the “head “Cases-> “GRF”.)