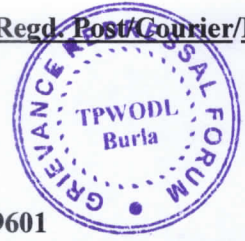


## Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Bargarh, Pin- 768017Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

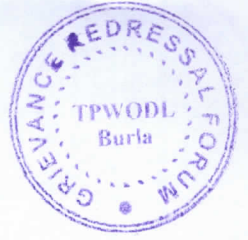


Ref: GRF/Burla/Div/JED/ (Final Order)/ 1467 (4)

Date: 23/02/2024

Present:Sri A.K. Satapathy, President  
Sri B.Mahapatra (Co-opted Member)  
Sri A.P.Sahu Member(Finance)

1	Case No.	BRL/95/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Sri Ashwini Ku Rout G.Panpali, Naxapali Dist-Jharsuguda		4131-2705-0889	9937750033
3	Respondent/s	S.D.O (E)-I,Jharsuguda		Division J.E.D, TPWODL, Jharsuguda	
4	Date of Application	29.01.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
15. Others (Specify) -X					
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	29.01.2024			
9	Date of Order	23/02/2024			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			



**Appeared**

**For the Complainant-** Sri Ashwini Ku Rout

**For the Respondent -** SDO-I(Electrical),Jharsuguda, TPWODL.

**GRF Case No- BRL/95/2024**

Sri Ashwini Ku Rout  
G.Panpali, Naxapali  
Dist-Jharsuguda  
Consumer No.- 4131-2705-0889

**COMPLAINANT**

**VRS**

(1) SDO-I(Electrical),Jharsuguda, TPWODL.

**OPPOSITE PARTY**

**GIST OF THE CASE**

Sri Ashwini Ku Rout appeared before this forum on dated 29.01.2024 at its camp held in the ESO Office, Bagdihi under SDO-I Jharsuguda and submitted a written complaint wherein he has stated about billing dispute & he has requested to revise the bill.

**SUBMISSION OF OPPOSITE PARTY**

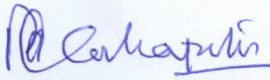
The Opposite Party has submitted billing abstract from Sept-2020 to Dec-2023, a PVR carried on 05.02.2024 wherein it is mentioned that the Meter SL No WLT069130 with CMR 7293Khw & remarks given by the authority that "as per physical verification & internal analysis the provisional period amount has been adjusted so the bill revision may not be possible"


**OBSERVATION**


The case is pursued with all documents available in records submitted by the complainant and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-DOM consumer having CD 1KW with date of initial power supply 30.03.2018 through meter SI No WLT069130 as seen from FG/Samadhan App & also continuing till date. The complainant has raised objection on billing dispute with prayer to revise the bill for the period from May-2018 to Dec-2020. During verification of the ledger, it is seen that PL bills were served to the complainant for the periods has already been adjusted on issue of actual bills time to time accordingly. This Forum has gone through the PVR as well as W/S of opposite party where they clearly mentioned that provisional bills were already adjusted & found billing of the consumer is OK so there is no scope for bill revision.

Hence the instant case petition is hereby dismissed.

Accordingly, the case is disposed of.

  
**B. Mahapatra**  
(Co-Opted Member)  
**Co-opted Member**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

  
(A.P. Sahoo)  
Member (Finance)  
**Member**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

  
**A.K. Satapathy**  
(President)  
**President**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

**Copy to: -**

1. Sri Ashwini Ku Rout, G.Panpali, Naxapali, Dist-Jharsuguda
2. Sub-Divisional Officer (Elect.)-I, Jharsuguda, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.



"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orierc.org](http://www.orierc.org) under the "head "Cases-> "GRF". )