

(e)	Conversion from LT 1ph to 33 KV & vice versa within 30 days from the date of payment of necessary charges by the consumer.	90days	0	261	261	248	13	0	0	0	0	0	0	0	0	0	0	0
V	Complaint about Consumers Bills		0	22981	22981	22085	896	0	0	0	0	0	0	0	0	0	0	0
5.1	The Licensee shall resolve the complaint regarding electricity bills within 30 days of its receipt	30days	0	13272	13272	12746	526	0	0	0	0	0	0	0	0	0	0	0
5.2	Reconnection of supply & following disconnection due to non payment of bills																	
	The licensee shall restore power supply to a consumer within 4 working hours of receipt of production of proof of payment by the consumer	4 Hrs	0	9709	9709	9339	370	0	0	0	0	0	0	0	0	0	0	0
NB-1. Measures taken by the Licensee to improve performance, if any, to be submitted separately.																		
2. Licensees assessment of the target to be imposed for ensuing year.																		

(d)	Conversion from LT 1ph.to 11 KV & vice versa within 60 days from the date of payment of necessary charges by the consumer	60days	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(e)	Conversion from LT 1ph to 33 KV & vice versa within 30 days from the date of payment of necessary charges by the consumer.	90days	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
V	Complaint about Consumers Bills		0	1420	1420	1352	68	0	0	0	0	0	0	0	0	0	0	0
5.1	The Licensee shall resolve the complaint regarding electricity bills within 30 days of its receipt	30days	0	973	973	934	39	0	0	0	0	0	0	0	0	0	0	0
5.2	Reconnection of supply & following disconnection due to non payment of bills																	
	The licensee shall restore power supply to a consumer within 4 working hours of receipt of production of proof of payment by the consumer	4 Hrs	0	447	447	418	29	0	0	0	0	0	0	0	0	0	0	0
NB-1. Measures taken by the Licensee to improve performance, if any, to be submitted separately.																		
2. Licensees assessment of the target to be imposed for ensuing year.																		

(c)	Conversion from LT 1ph to 3ph & vice versa within 30days from the date of payment of necessary charges by the consumer.	30days	0	6	6	6	0	0	0	0	0	0	0	0	0	0	0	0
(d)	Conversion from LT 1ph.to 11 KV & vice versa within 60 days from the date of payment of necessary charges by the consumer	60days	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(e)	Conversion from LT 1ph to 33 KV & vice versa within 30 days from the date of payment of necessary charges by the consumer.	90days	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
V	Complaint about Consumers Bills		0	1490	1490	1397	93	0	0	0	0	0	0	0	0	0	0	0
5.1	The Licensee shall resolve the complaint regarding electricity bills within 30 days of its receipt	30days	0	947	947	920	27	0	0	0	0	0	0	0	0	0	0	0
5.2	Reconnection of supply & following disconnection due to non payment of bills																	
	The licensee shall restore power supply to a consumer with in 4 working hours of receipt of production of proof of payment by the consumer	4 Hrs	0	543	543	477	66	0	0	0	0	0	0	0	0	0	0	0
NB-1. Measures taken by the Licensee to improve performance, if any, to be submitted separately.																		
2. Licensees assessment of the target to be imposed for ensuing year.																		

(c)	Conversion from LT 1ph to 3ph & vice versa within 30 days from the date of payment of necessary charges by the consumer.	30days	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(d)	Conversion from LT 1ph.to 11 KV & vice versa within 60 days from the date of payment of necessary charges by the consumer	60days	0	602	602	521	81	0	0	0	0	0	0	0	0	0	0	0
(e)	Conversion from LT 1ph to 33 KV & vice versa within 30days from the date of payment of necessary charges by the consumer.	90days	0	231	231	223	8	0	0	0	0	0	0	0	0	0	0	0
V	Complaint about Consumers Bills		0	1228	1228	1194	34	0	0	0	0	0	0	0	0	0	0	0
5.1	The Licensee shall resolve the complaint regarding electricity bills within 30 days of its receipt	30days	0	869	869	835	34	0	0	0	0	0	0	0	0	0	0	0
5.2	Reconnection of supply & following disconnection due to non payment of bills																	
	The licensee shall restore power supply to a consumer within 4 working hours of receipt of production of proof of payment by the consumer	4 Hrs	0	359	359	359	0	0	0	0	0	0	0	0	0	0	0	0
NB-1. Measures taken by the Licensee to improve performance, if any, to be submitted separately.																		
2. Licensees assessment of the target to be imposed for ensuing year.																		

(c)	Conversion from LT 1ph to 3ph & vice versa within 30 days from the date of payment of necessary charges by the consumer.	30days	0	5	5	5	0	0	0	0	0	0	0	0	0	0	0	0
(d)	Conversion from LT 1ph.to 11 KV & vice versa within 60 days from the date of payment of necessary charges by the consumer	60days	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(e)	Conversion from LT 1ph to 33 KV & vice versa within 30 days from the date of payment of necessary charges by the consumer.	90days	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
V	Complaint about Consumers Bills		0	1681	1681	1610	71	0	0	0	0	0	0	0	0	0	0	0
5.1	The Licensee shall resolve the complaint regarding electricity bills within 30 days of its receipt	30days	0	916	916	845	71	0	0	0	0	0	0	0	0	0	0	0
5.2	Reconnection of supply & following disconnection due to non payment of bills																	
	The licensee shall restore power supply to a consumer within 4 working hours of receipt of production of proof of payment by the consumer	4 Hrs	0	765	765	765	0	0	0	0	0	0	0	0	0	0	0	0
NB-1. Measures taken by the Licensee to improve performance, if any, to be submitted separately.																		
2. Licensees assessment of the target to be imposed for ensuing year.																		

(c)	Conversion from LT 1ph to 3ph & vice versa within 30days from the date of payment of necessary charges by the consumer.	30days	0	6	6	6	0	0	0	0	0	0	0	0	0	0	0	0
(d)	Conversion from LT 1ph.to 11 KV & vice versa within 60 days from the date of payment of necessary changes by the consumer	60days	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(e)	Conversion from LT 1ph to 33 KV & vice versa within 30 days from the date of payment of necessary charges by the consumer.	90days	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
V	Complaint about Consumers Bills		0	1549	1549	1446	103	0	0	0	0	0	0	0	0	0	0	0
5.1	The Licensee shall resolve the complaint regarding electricity bills within 30 days of its receipt	30days	0	874	874	800	74	0	0	0	0	0	0	0	0	0	0	0
5.2	Reconnection of supply & following disconnection due to non payment of bills																	
	The licensee shall restore power supply to a consumer within 4 working hours of receipt of production of proof of payment by the consumer	4 Hrs	0	675	675	646	29	0	0	0	0	0	0	0	0	0	0	0
NB-1. Measures taken by the Licensee to improve performance, if any, to be submitted separately.																		
2. Licensees assessment of the target to be imposed for ensuing year.																		

(c)	Conversion from LT 1ph to 3ph & vice versa within 30days from the date of payment of necessary charges by the consumer.	30days	0	6	6	6	0	0	0	0	0	0	0	0	0	0	0	0
(d)	Conversion from LT 1ph to 11 KV & vice versa within 60 days from the date of payment of necessary charges by the consumer	60days	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(e)	Conversion from LT 1ph to 33 KV & vice versa within 30 days from the date of payment of necessary charges by the consumer.	90days	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
V	Complaint about Consumers Bills		0	1632	1632	1590	42	0	0	0	0	0	0	0	0	0	0	0
5.1	The Licensee shall resolve the complaint regarding electricity bills within 30 days of its receipt	30days	0	1050	1050	1018	32	0	0	0	0	0	0	0	0	0	0	0
5.2	Reconnection of supply & following disconnection due to non payment of bills																	
	The licensee shall restore power supply to a consumer within 4 working hours of receipt of production of proof of payment by the consumer	4 Hrs	0	582	582	572	10	0	0	0	0	0	0	0	0	0	0	0
NB-1. Measures taken by the Licensee to improve performance, if any, to be submitted separately.																		
2. Licensees assessment of the target to be imposed for ensuing year.																		

(c)	Conversion from LT 1ph to 3ph & vice versa within 30days from the date of payment of necessary charges by the consumer.	30days	0	7	7	7	0	0	0	0	0	0	0	0	0	0	0
(d)	Conversion from LT 1ph.to 11 KV & vice versa within 60 days from the date of payment of necessary changes by the consumer	60days	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(e)	Conversion from LT 1ph to 33 KV & vice versa within 30 days from the date of payment of necessary charges by the consumer.	90days	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
V	Complaint about Consumers Bills		0	1387	1387	1369	18	0	0	0	0	0	0	0	0	0	0
5.1	The Licensee shall resolve the complaint regarding electricity bills within 30 days of its receipt	30days	0	795	795	787	8	0	0	0	0	0	0	0	0	0	0
5.2	Reconnection of supply & following disconnection due to non payment of bills																
	The licensee shall restore power supply to a consumer within 4 working hours of receipt of production of proof of payment by the consumer	4 Hrs	0	592	592	582	10	0	0	0	0	0	0	0	0	0	0
NB-1. Measures taken by the Licensee to improve performance, if any, to be submitted separately.																	
2. Licensees assessment of the target to be imposed for ensuing year.																	

(c)	Conversion from LT 1ph to 3ph & vice versa within 30 days from the date of payment of necessary charges by the consumer.	30days	0	8	8	8	0	0	0	0	0	0	0	0	0	0	0	0
(d)	Conversion from LT 1ph to 11 KV & vice versa within 60 days from the date of payment of necessary charges by the consumer	60days	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
(e)	Conversion from LT 1ph to 33 KV & vice versa within 30 days from the date of payment of necessary charges by the consumer.	90days	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
V	Complaint about Consumers Bills		0	1569	1569	1524	45	0	0	0	0	0	0	0	0	0	0	0
5.1	The Licensee shall resolve the complaint regarding electricity bills within 30 days of its receipt	30days	0	785	785	749	36	0	0	0	0	0	0	0	0	0	0	0
5.2	Reconnection of supply & following disconnection due to non payment of bills																	
	The licensee shall restore power supply to a consumer within 4 working hours of receipt of production of proof of payment by the consumer	4 Hrs	0	784	784	775	9	0	0	0	0	0	0	0	0	0	0	0
NB-1. Measures taken by the Licensee to improve performance, if any, to be submitted separately.																		
2. Licensees assessment of the target to be imposed for ensuing year.																		

5.1	The Licensee shall resolve the complaint regarding electricity bills within 30 days of its receipt	30 days	0	1045	1045	1017	28	0	0	0	0	0	0	0	0	0	0	0
5.2	Reconnection of supply & following disconnection due to non payment of bills																	
	The licensee shall restore power supply to a consumer within 4 working hours of receipt of production of proof of payment by the consumer	4 Hrs	0	1225	1225	1216	9	0	0	0	0	0	0	0	0	0	0	0
NB-1. Measures taken by the Licensee to improve performance, if any, to be submitted separately.																		
2. Licensees assessment of the target to be imposed for ensuing year.																		

5.1	The Licensee shall resolve the complaint regarding electricity bills within 30 days of its receipt	30days	0	1386	1386	1327	59	0	0	0	0	0	0	0	0	0	0	0
5.2	Reconnection of supply & following disconnection due to non payment of bills																	
	The licensee shall restore power supply to a consumer within 4 working hours of receipt of production of proof of payment by the consumer	4 Hrs	0	561	561	513	48	0	0	0	0	0	0	0	0	0	0	0
NB-1. Measures taken by the Licensee to improve performance, if any, to be submitted separately.																		
2. Licensees assessment of the target to be imposed for ensuing year.																		

(e)	Conversion from LT 1ph to 33 KV & vice versa within 30 days from the date of payment of necessary charges by the consumer.	90days	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
V	Complaint about Consumers Bills		0	5384	5384	5128	256	0	0	0	0	0	0	0	0	0	0	0
5.1	The Licensee shall resolve the complaint regarding electricity bills within 30 days of its receipt	30days	0	2679	2679	2574	105	0	0	0	0	0	0	0	0	0	0	0
5.2	Reconnection of supply & following disconnection due to non payment of bills																	
	The licensee shall restore power supply to a consumer within 4 working hours of receipt of production of proof of payment by the consumer	4 Hrs	0	2705	2705	2554	151	0	0	0	0	0	0	0	0	0	0	0
NB-1. Measures taken by the Licensee to improve performance, if any, to be submitted separately.																		
2. Licensees assessment of the target to be imposed for ensuing year.																		